

KING OF KINGS FIGHT PASS

FAQ

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WHAT IS KOK FIGHT PASS ?

KOK FIGHT PASS is membership name used in KOK Chatbot which comes with it's own advantages and a digital streaming service via kokfights.tv web site giving fans access to thousands of hours of content and live events from around the world. KOK FIGHT PASS is available 24/7, 365-days a year and features behind the scenes, exclusive, and original content that can't be found anywhere else.

WHAT LIVE FIGHTS CAN I WATCH ON KOK FIGHT PASS ?

Only KOK Chatbot FIGHT PASS users have all benefits in KOK Chatbot which are mentioned in KOK Fight Pass „**USER BENEFITS**“ document. Users who purchased KOK Fight Pass via Kokfights.tv have access to the KOK Pay-Per-View cards along with over 500+ hours HD Fight Library and other KOK events from promotions such as BUSHIDO FC, SWAT, DREAM BOXING and more. All details regarding KOK Fight Pass which was purchased via Kokfights.tv are presented on website www.kokfights.tv

HOW MUCH DOES KOK FIGHT PASS COST ?

KOK CHATBOT FIGHT PASS available as a 3 months or annual subscription, but discounts on membership for several years are applicable. KOK FIGHT PASS via kokfights.tv web are sold based on subscription model and discounted rates are available for 12-month subscriptions for more information please check kokfights.tv for pricing in your territory.

ARE LIVE KOK PAY-PER-VIEW EVENTS INCLUDED IN KOK FIGHT PASS ?

KOK's exciting Pay-Per-View events are available for purchase with discount for KOK fight Pass user at kokfights.tv or kokfights.com. These events can be separate from KOK FIGHT PASS depending on your region.

HOW SOON DO RECENT KOK PAY-PER-VIEW EVENTS GET ADDED TO THE HD FIGHT LIBRARY ?

KOK Pay-Per-View events are added to the KOK FIGHT PASS library about one week after the event airs live in some cases mentioned period can be longer.

WHY IS SOME CONTENT MADE AVAILABLE SOONER IN SOME COUNTRIES AND LATER IN OTHERS ?

KOK FIGHT PASS content varies from country to country according to local television broadcast restrictions. For specific details for your country, please visit our upcoming events page at kokfights.com.

IN WHICH COUNTRIES IS KOK FIGHT PASS AVAILABLE ?

KOK FIGHT PASS is available worldwide. You are able to purchase it via KOK Chatbot or via kokfights.tv web site. KOK chatbot Fight Pass is different product than KOK Fight Pass purchased via web kokfights.tv

WHY AM I SEEING A MESSAGE THAT MY PAYMENT METHOD IS NOT BEING ACCEPTED ?

The KOK was unable to collect a payment because the card issuer or financial institution rejected the monthly charge. Please go to kokfight.tv and try to complete the payment process again. We will immediately verify the new information, and if approved by your issuer, you can continue enjoying pay-per-view or KOK Fight Pass again.

HOW DO I CANCEL OR RESUME MY SUBSCRIPTION ?

To cancel subscription in KOK Chatbot, go to KOK Chatbot main menu click „unsubscribe“.

In our web page kokfights.tv click on the “My Account” tab on the top of the KOK FIGHT PASS page or

In our web page kokfights.tv click on the “My Subscriptions”.

In our web page kokfights.tv click “Cancel KOK FIGHT PASS Subscription” & when asked to confirm click “Yes, Cancel Subscription.”

IMPORTANT NOTE: that You can resume access to KOK FIGHT PASS at any time as long as your payment information is up-to-date but this rule only applies for users who have bought subscription via web page kokfights.tv . If you unsubscribe via KOK Chatbot your KOK Chatbot Fight Pass membership will be lost no resume will be available.

HOW TO CONTACT KOK CHATBOT FIGHT PASS CUSTOMER SUPPORT ?

Contact via Facebook KOK Chatbot by clicking in main menu „Support“

HOW TO CONTACT KOKFIGHTS.TV FIGHT PASS CUSTOMER SUPPORT ?

Visit our website: kokfights.tv;

HOW TO CONTACT GENERAL CUSTOMER SUPPORT ?

Visit our website: kokfights.com;

KOK CHATBOT FIGHT PASS IS DIFFERENT PRODUCT THAN KOK FIGHT PASS PURCHASED VIA WEB KOKFIGHTS.TV ?

Yes, due to different systems which are used.

More detail information:

- KOK Chatbot Fight Pass - user who purchased KOK Fight Pass via KOK Chatbot get discounts for KOK e-shop in a chatbot, are able to play different games in the KOK Chatbot in order to win prizes & also get discount codes which can be used in KOK web. e-shop. KOK Chatbot Fight Pass owners have a possibility to get a discount code for purchases at kokfights.tv. A separate registration on kokfights.tv web site is required in order to have an account at kokfights.tv.
- Kokfights.tv KOK Fight Pass - user who purchased KOK Fight Pass via Kokfights.tv get access to thousands of hours of content and live events also gets free acces for upcoming live events. A separate registration on kokfights.tv web site is required. Users who purchased KOK Fight Pass via Kokfights.tv web site can not use chatbot privileges.
- KOK Chatbot Fight Pass & Kokfights.tv KOK Fight Pass – are different systems and have different registration options, different benefits & different terms of use.